

## STATE OF MAINE BOARD OF NURSING 158 STATE HOUSE STATION AUGUSTA, MAINE 04333-0158

MYRA A. BROADWAY, J.D., M.S., R.N. EXECUTIVE DIRECTOR

IN RE: CELINE FERLAND, R.N.	)	
of Old Town, Maine	)	CONSENT AGREEMENT
License #R034187	)	FOR WARNING

## INTRODUCTION

This document is a Consent Agreement regarding Celine Ferland's license to practice registered professional nursing in the State of Maine. The parties enter into this Agreement pursuant to 32 M.R.S.A. § 2105-A(1-A)(A), 10 M.R.S.A. § 8003(5)(A-1)(1) and § 8003(5)(B). The parties to this Consent Agreement are Celine Ferland ("Licensee"), Maine State Board of Nursing ("Board") and the Office of the Attorney General, State of Maine. The Board held an informal conference with the Licensee on May 15, 2007. The parties reached this agreement based upon a Complaint or Provider Report from St. Joseph Hospital ("St. Joseph's"), Bangor, Maine dated April 24, 2006 and a Complaint or Provider Report from Orono Commons, Orono, Maine dated August 15 and 29, 2006.

## **FACTS**

- 1. Celine Ferland has been a registered professional nurse licensed to practice in Maine since 1991.
- 2. Celine Ferland's employment at St. Joseph's was terminated on April 24, 2006 due to patient safety issues, incomplete documentation and professionalism issues. St. Joseph's reported the following adverse actions:
  - a. Failure to promptly report a patient experiencing chest pain to the attending physician while under her care.
  - b. Failure to administer blood pressure medication as ordered while under her care.
  - c. Failure to promptly report or recheck a patient's low blood sugar while under her care.
  - d. On March 10, 2006, a verbal warning was issued to Ms. Ferland because of incomplete documentation on a COBRA form. Specifically, a patient was transferred from St. Joseph's to Acadia Psychiatric Hospital ("Acadia"), which was a patient transfer from an acute care setting to another acute care setting. The required documentation on the Cobra form did not indicate the name of the nurse or techperson Ms. Ferland spoke to at Acadia about the transfer; the form did not have the signature of the patient or the signature of a person on behalf of the patient consenting to the transfer; the form did not state the date and time of transfer; and, the form did not provide the patient's vital signs.
  - e. Failure to document the presence of multiple wounds on the patient admission assessment form pursuant to the policy of St. Joseph's.



- f. Incomplete documentation on a patient transfer from St. Joseph's to a receiving facility, Ross Manor. Specifically, Ms. Ferland failed to provide the required documentation indicating whether or not the patient was taking any medication; and, whether or not the patient's care plan noted any nursing issues, for example, allergies or any type of nursing therapies the patient was receiving at St. Joseph's or would be receiving at the Ross Manor. This documentation is directed by the National Data for Nursing Quality Indicators ("NDNQI"), which is a policy of St. Joseph's.
- g. Documentation on a PEG tube under OSTOMY section of the nursing flow sheet.
- h. Failure to document an assessment of a patient on the nursing flow sheet.
- 3. Celine Ferland's employment was terminated from Orono Commons on August 15, 2006, because she accepted a resident from the emergency room. The resident was discharged from the facility and returned to the facility 20 hours later. Ms. Ferland was uncertain whether she should treat the resident as a new admission, and without seeking additional advice from the on-call supervising nurse, she retrieved the resident's discharge chart and continued the orders set forth from the resident's prior admission. According to the facility's policy the resident should have been admitted as a new admission which would have required Ms. Ferland to notify the physician of the resident's return to the facility and to obtain orders for the resident's care.

## **AGREEMENT**

- 4. Celine Ferland neither admits nor denies the facts contained herein, but she acknowledges that if this matter went to a hearing before the Board that it is more likely than not that the evidence would support the Board's facts in this Agreement.
- 5. Celine Ferland understands that her conduct in the above stated facts constitutes grounds for discipline under Title 32 M.R.S.A. § 2105-A(2)(F), (2)(H) and Chapter 4.1.A.6. and 4.1.A.8. and Chapter 4.3.F., 4.3.K of the Rules and Regulations of the Maine State Board of Nursing. Celine Ferland is hereby **WARNED** for unprofessional conduct for failing to follow policies and procedures in a practice situation designed to safeguard the patient and for inaccurate recording of patients' health care records.
- 6. Celine Ferland understands that this Consent Agreement imposes discipline in the form of a warning regarding her license to practice registered professional nursing in the State of Maine. Ms. Ferland understands that she does not have to execute this Consent Agreement and that she has the right to consult with an attorney before entering into this Consent Agreement.
- 7. Celine Ferland affirms that she executes this Consent Agreement of her own free will.
- 8. Modification of this Consent Agreement must be in writing and signed by all the parties.
- 9. This Consent Agreement is not subject to review or appeal by the Licensee.

10. This Consent Agreement becomes effective upon the date of the last necessary signature below.

I, CELINE FERLAND, R.N., HAVE READ AND UNDERSTAND THE FOREGOING CONSENT AGREEMENT. I UNDERSTAND THAT BY SIGNING IT, I WAIVE CERTAIN RIGHTS. I SIGN IT VOLUNTARILY, WITHOUT ANY THREAT OR PROMISE. I UNDERSTAND THAT THIS CONSENT AGREEMENT CONTAINS THE ENTIRE AGREEMENT AND THERE IS NO OTHER AGREEMENT OF ANY KIND.

DATED: <u>Sept-14, 2007</u>

CELINE FERLAND, R.N.

DATED: Seá

ARFHUR J. GREIF, Esq.

Attorney for Celine Ferland

FOR THE MAINE STATE BOARD OF NURSING

DATED: Lept 19, 2007

MYRA'A. BROADWAY(J.D., M.S., R.N.

**Executive Director** 

FOR THE OFFICE OF THE

ATTORNEY GENERAL

DATED: OP. 18

JOHN H. RICHARDS

Assistant Attorney General